

**Adult Protective Support Worker/Case Manager**  
**(Full-time, 12 month Parental Leave Contract/35 hours per week)**  
**Community Integration Program**

*Family Service Thames Valley (FSTV) is a not-for-profit multi-service agency that strengthens individuals, couples, and families as they face life challenges. It supports the well-being of people, organizations, and communities through counselling, education, collaborative planning, outreach and advocacy. The agency is known within the community as a strong proponent of social justice.*

**Position Summary:**

FSTV is currently accepting applications for a full-time Adult Protective Service Worker (APSW)/Case Manager position. The position reports to the Director of Community Integration Program. The APSW coordinates services for people who have a primary diagnosis of developmental disability; and may also have complex needs including mental health/addictions, criminal justice, housing access and/or medical situations. The APSW carries a caseload of individuals with the primary responsibility in helping them to be self-determining, secure and fully integrated in the community through the use of natural supports and community resources. The APSW also functions as an advocate promoting community connection and integration for people who have a developmental disability.

**Required Qualifications, Experience and Skills:**

- A human services diploma and/or bachelor's degree in a related field is mandatory
- Minimum of 5 years of experience supporting individuals in outreach to community supports and a commitment to increasing knowledge and skills as a support worker
- A strong and demonstrated belief in human rights, a respect for all citizens, and belief in the right of people to make their own choices.
- Must have an understanding and background in developmental services and extensive knowledge of community resources
- Experience providing education, coaching or mentoring support as part of a community-based program
- Strong understanding of the social determinates of health that affect people's health, well-being, and quality of life
- Ability to cultivate positive and collaborative relations within the community
- Demonstrated experience functioning as an advocate
- Strong interpersonal skills and ability to establish trust and rapport with individuals of diverse backgrounds, capacities, and needs
- Ability to manage oneself, handle stressful situations, meet deadlines, adapt to changing priorities, and conduct oneself professionally
- Ability to work in a consultative and collaborative manner with respect and dignity accorded to others
- CPR/First Aid required

- Access to a vehicle and current driver`s license
- Clear current Police Vulnerable Sector Check (PVSC)

**Salary Range:**

\$52,652.60 - \$64,464.40

We thank all applicants for their interest; only those selected to proceed in the competition will be contacted. Family Service Thames Valley is an equal opportunity employer. If you require accommodation in making an application please contact Charlotte Dunn at 519-433-0183 or [employment@fstv.ca](mailto:employment@fstv.ca)

**Please submit resume and letter of interest by May 29, 2026 to:**

Linda Howgego

Director of Developmental Services Community Integration Program

Family Service Thames Valley

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London, Ontario

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Email: [employment@fstv.ca](mailto:employment@fstv.ca)